ANOVORX GROUP, LLC NOTICE OF PRIVACY PRACTICES

Your Information. Your Rights. Our Responsibilities.
PLEASE REVIEW THIS NOTICE CAREFULLY

AnovoRx Group, LLC ("Anovo") provides pharmacy services. Anovo must collect information about you to provide these services. Anovo is required to protect this information by Federal and State law. We call this information "protected health information (PHI)."

The Notice will tell you how Anovo may use or disclose information about you. Not all situations will be described. Anovo is required to give you this notice. Anovo is required to follow the terms of the Notice currently in effect. This version of the notice is effective February 16, 2026.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described in this notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Anovo May Use and Disclose Your Information Without Your Authorization:

- **For Payment.** Anovo may use or disclose information to get payment for the medications you receive. For example, Anovo may provide PHI to bill your insurance payer for medications provided to you.
- **For Treatment.** Anovo may use or disclose PHI to other health care providers involved in your health care. For example, information may be shared with your prescriber to carry out a plan for your treatment or ask for refill orders.
- **For Health and Safety Programs.** Anovo may disclose your PHI to report adverse events related to the quality, effectiveness and safety of FDA-regulated products both to the manufacturers and the FDA.
- **For Health Care Operations.** Anovo may use or disclose PHI to manage its programs and activities. For example, Anovo may use PHI to review the quality of services you receive.
- **For Health Oversight Activities.** Anovo may use or disclose PHI during inspections or investigations of our services, including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.
- **Other Purposes.** We are also allowed or required to share your information to:
- **Help with public health and safety issues**
    - We can share health information about you for certain situations such as:
    - Preventing disease
    - Helping with product recalls
    - Reporting adverse reactions to medications
    - Reporting suspected abuse, neglect, or domestic violence
    - Preventing or reducing a serious threat to anyone's health or safety
- **Do research**
    - We can use or share your information for health research.
- **Comply with the law**
    - We will share information about you if state or federal laws require it.
- **Respond to organ and tissue donation requests**

- We can share health information about you with organ procurement organizations.
- **Work with a medical examiner or funeral director**
  - We can share health information with a coroner, medical examiner, or funeral director when an individual dies.
- **Address workers' compensation, law enforcement, and other government requests**
- **Respond to lawsuits and legal actions**
  - We can share health information about you in response to a court or administrative order, or in response to a subpoena.
- **To Avoid Harm.** Anovo may disclose PHI to law enforcement in order to avoid a serious threat to the health and safety of a person or the public.
- In all cases, if we have substance use disorder patient records about you, subject to 42 CFR part 2, we cannot use or share information in those records in civil, criminal, administrative, or legislative investigations or proceedings against you without (1) your consent or (2) a court order and a subpoena.

Other Uses and Disclosures Require Your Authorization

For other situations, Anovo will ask for your authorization before using or disclosing information. You may cancel this authorization at any time in writing. Anovo cannot take back any uses or disclosures already made with your authorization.

- **Disclosure to Caregivers.** You must give your authorization for Anovo to disclose your PHI to your family, friends and other caregivers.
- **Disclosure for Manufacturer Patient Support and Assistance Programs.** You must give your written authorization to participate in manufacture patient assistance and support programs.
- **Text Messaging.** You must give your authorization for Anovo to communicate with you via text messaging.
- **Emails.** You must give your authorization for Anovo to communicate with you via email.
- **Marketing.** You must give your authorization for Anovo to disclose your PHI for marketing purposes.
- **Other Laws Protect PHI.** For example, you must give your written authorization for use and disclosing your mental health, HIV or alcohol and drug treatment records. To the extent that we have your substance use disorder patient records, subject to 42 CFR part 2, we will not share that information for investigations or legal proceedings against you without (1) your written consent or (2) a court order and a subpoena.

No Use or Disclosure for Prohibited Purposes

Anovo is prohibited by law from disclosing your PHI:

(1)To conduct a criminal, civil, or administrative investigation into any person for the mere act of seeking, obtaining, providing, or facilitating lawful reproductive health care.

(2)To impose criminal, civil, or administrative liability on any person for the mere act of seeking, obtaining, providing, or facilitating lawful reproductive health care.

(3)To identify any person for any purpose described in (1) or (2).

Your Privacy Rights

- **Right to See and Get Copies of Your Records.** You can ask to see or get an electronic or paper copy of your pharmacy record. Ask us how to do this. We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee. You must make the request in writing.
- **Right to Request a Correction or Update of Your Records.** You may ask change or add missing information to your records if you think there is a mistake. You must make the request in writing, and provide a reason for your request. We may say "no" to your request, but we'll tell you why in writing within 60 days.
- **Right to Get a List of Disclosures.** You can ask for a list (accounting) of the times we've shared your

health information for six years prior to the date you ask, who we shared it with, and why. We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make or authorized). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

- **Right to Request Limits on Uses or Disclosures of PHI.** You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no," for example, if it could affect your care. If we agree to your request, we may still share this information for a drug recall or when needed to lessen a serious and imminent threat to health or safety. If you pay for a medication out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.
- **Right to Choose How We Communicate with You.** You have the right to ask that Anovo share information with you in a certain way or in a certain place. For example, you may ask Anovo to send information to your work address instead of your home address. You must make this request in writing. You do not have to explain the basis for your request. We will say "yes" to all reasonable requests. We may require a written consent for email and text communications.
- **Right to File a Complaint.** You have the right to file a complaint if you do not agree with how Anovo has used or disclosed information about you. You can file a complaint with Anovo by **sending an email to officialcontact@anovorx.com** or with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting **https://www.hhs.gov/hipaa/filing-a-complaint/index.html.**
  We will not retaliate against you for filing a complaint.
- **Right to Get a Copy of this Notice.** You have the right to ask for a paper copy of this notice at any time. In the future, Anovo may change its Notice of Privacy Practices. Any changes will apply to information Anovo already has, as well as any information Anovo receives in the future. A copy of the new notice will be posted at each Anovo facility and provided as required by law. You may ask for a copy of the current notice anytime you visit an Anovo facility, or get it on-line at https://www.anovorx.com
- **Right to be Notified of a Breach.** You have the right to be notified if we (or a business associate to whom we disclosed your information) confirm a breach of your unsecured health information.

For More Information

If you have any questions about this notice or need more information, please contact the person below:

Anovo HIPAA Privacy Officer
1710 N Shelby Oaks Drive Suite 2
Memphis TN 38134
Phone: 901-201-5470 Email: officialcontact@anovorx.com

Effective Date: February 16, 2026