

**ANOVORX GROUP, LLC**  
**NOTICE OF PRIVACY PRACTICES**

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED  
AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.  
PLEASE REVIEW THIS NOTICE CAREFULLY**

AnovoRx Group, LLC ("Anovo" or "we") provides pharmacy services. Anovo staff must collect information about you to provide these services. Anovo knows that information we collect about you and your health is private. Anovo is required to protect this information by Federal and State law. We call this information "protected health information (PHI)."

The Notice of Privacy Practices will tell you how Anovo may use or disclose information about you. Not all situations will be described. Anovo is required to give you a notice of its privacy practices about the information we collect and keep about you. Anovo is required to follow the terms of the Notice currently in effect.

The personal health information we use and disclose may include past, present, and future medical information as well as information outlined in the Privacy Rules. The information, to the extent disclosed, will be disclosed consistent with the Privacy Rules or any other applicable law as amended from time to time.

**Anovo May Use and Disclose Information Without Your Authorization:**

- **For Payment.** Anovo may use or disclose information to get payment for the medications you receive. For example, Anovo may provide PHI to bill your insurance or governmental payer for medications provided to you.
- **For Treatment.** Anovo may use or disclose PHI with other health care providers who are involved in your health care. For example, information may be shared with your prescriber to create and/or carry out a plan for your treatment, to schedule medication delivery, to ask if you want your medication refilled, or to inform you of a recall or drug shortage. There are exceptions to this for some Mental Health, and HIV services.
- **For Health and Safety Programs.** Anovo may disclose your PHI to report adverse events and other information related to the quality, effectiveness and safety of FDA-regulated products both to the manufacturers and directly to the FDA.
- **For Health Care Operations.** Anovo may use or disclose PHI in order to manage its programs and activities. For example, Anovo may use phi to review the quality of services you receive.
- **For Health Oversight Activities.** Anovo may use or disclose PHI during inspections or investigations of our services.
- **As Required by Law as well as For Law Enforcement.** Anovo will use and disclose information when required or permitted by federal or state law or by a court order.
- **For Abuse Reports and Investigations.** Anovo is required by law to report abuse.
- **To Avoid Harm.** Anovo may disclose PHI to law enforcement in order to avoid a serious threat to the health and safety of a person or the public.

**Other Uses and Disclosures Require Your Authorization**

*For other situations, Anovo will ask for your authorization before using or disclosing information. You may cancel this authorization at any time in writing. Anovo cannot take back any uses or disclosures already made with your authorization.*

- **Disclosure to Caregivers.** you must give your authorization for Anovo to disclose your PHI to your family, friends and other caregivers.
- **Disclosure for Manufacturer Patient Support and Assistance Programs.** You must give your written authorization to participate in manufacture patient assistance and support programs.
- **Text Messaging.** You must give your authorization for Anovo to communicate with you via text messaging.
- **Emails.** You must give your authorization for Anovo to communicate with you via email.
- **Other Laws Protect PHI.** For example, you must give your written authorization for use and disclosing your mental health, HIV or alcohol and drug treatment records.

### **No Use or Disclosure for Prohibited Purposes**

Anovo is prohibited by law from disclosing your PHI:

- (1) To conduct a criminal, civil, or administrative investigation into any person for the mere act of seeking, obtaining, providing, or facilitating lawful reproductive health care.
- (2) To impose criminal, civil, or administrative liability on any person for the mere act of seeking, obtaining, providing, or facilitating lawful reproductive health care.
- (3) To identify any person for any purpose described in (1) or (2).

### **Your PHI Privacy Rights**

- **Right to See and Get Copies of Your Records.** In most cases, you have the right to look at or get copies of your records. You must make the request in writing. You may be charged a fee for the cost of copying your records.
- **Right to Request a Correction or Update of Your Records.** You may ask change or add missing information to your records if you think there is a mistake. You must make the request in writing, and provide a reason for your request.
- **Right to Get a List of Disclosures.** You have the right to ask Anovo for a list of disclosures made after April 14, 2003. You must make the request in writing. This list will not include the times that information was disclosed for treatment, payment, or health care operations. The list will not include information provided directly to you or your family, or information that was sent with your authorization.
- **Right to Request Limits on Uses or Disclosures of PHI.** You have the right to ask that limit how your information is used or disclosed. You must make the request in writing and tell Anovo what information you want to limit and to whom you want the limits to apply. Anovo is not required to agree to the restriction. You can request that the restrictions be terminated in writing or verbally.
- **Right to Choose How We Communicate with You.** You have the right to ask that Anovo share information with you in a certain way or in a certain place. For example, you may ask Anovo to send information to your work address instead of your home address. You must make this request in writing. You do not have to explain the basis for your request.
- **Right to File a Complaint.** You have the right to file a complaint if you do not agree with how Anovo has used or disclosed information about you.
- **Right to Get a Paper Copy of this Notice.** You have the right to ask for a paper copy of this notice at any time.
- **Right to be Notified of a Breach.** You have the right to be notified if we (or a business associate) discover a breach of your unsecured health information.

### **How to contact Anovo to Review, Correct, or Limit Your Protected Health Information (PHI)**

You may contact your Anovo pharmacy or the Anovo Privacy Officer at the address listed at the end of this notice to:

- Ask to look at or copy your records
- Ask to limit how information about you is disclosed
- Ask to cancel an authorization
- Ask to correct or change your records
- Ask for a list of the times Anovo disclosed information about you

Anovo may deny your request to look at, copy or change your records. If Anovo denies your request, we will send you a letter that tells you why your request is being denied and how you can ask for a review of the denial. You will also receive information about how to file a complaint with Anovo or with the U.S. Department of Health and Human Services, Office for Civil Rights.

**How to File a Complaint or Report a Problem**

You may contact any of the people listed below if you want to file a complaint or to report a problem with how Anovo has used or disclosed information about you. Anovo cannot retaliate against you for filing a complaint, cooperating in an investigation, or refusing to agree to something that you believe to be unlawful.

**AnovoRx, HIPAA Privacy Officer**

1710 N Shelby Oaks Drive Suite 2  
 Memphis TN 38134

Phone: 901-201-5470 Email: [officialcontact@anovorx.com](mailto:officialcontact@anovorx.com)

**US Department of Health & Human Services, Office for Civil Rights**

Medical Privacy, Complaint Division  
 U.S. Department of Health and Human Services

200 Independence Avenue, SW, HHH Building, Room 509H Washington, D.C. 20201

Phone: 866-627-7748 TTY: 886-788-4989 Email: [www.hhs.gov/ocr](http://www.hhs.gov/ocr)

**For More Information**

If you have any questions about this notice or need more information, please contact the program contact person below:

**AnovoRx, HIPAA Privacy Officer**

1710 N Shelby Oaks Drive Suite 2  
 Memphis TN 38134

Phone: 901-201-5470 Email: [officialcontact@anovorx.com](mailto:officialcontact@anovorx.com)

Effective Date: March 04, 2025

In the future, Anovo may change its Notice of Privacy Practices. Any changes will apply to information Anovo already has, as well as any information Anovo receives in the future. A copy of the new notice will be posted at each Anovo facility and provided as required by law. You may ask for a copy of the current notice anytime you visit an Anovo facility, or get it on-line at [officialcontact@anovorx.com](mailto:officialcontact@anovorx.com)